

## THE STANDARD OF PROFESSIONALISM

Alternacare is committed to providing uniquely tailored and affordable health care staffing solutions to individuals in their homes, retirement residences and community health care facilities. We create a sense of trust and confidence with our clients and their families, and never lose sight of benchmark standards:

Performance, Reliability and Flexibility

At Alternacare, we take the time to get to know our clients and earn their trust and the right to care for their loved ones.

## WE ACHIEVE THIS BY:

- Establishing and maintaining services based on individual needs.
- Delivering safe, effective and ethical personal care through dedicated, specialized and professional staff.
- Assessing needs and monitoring standards of practice through highly trained management staff.

## ALTERNACARE PROFESSIONALS INCLUDE:

- Registered Nurses
- Registered Practical Nurses
- Registered Nursing Assistants
- Nurses' Aides
- Personal Support Workers
- Homemakers
- Companions

Our caregivers are individually chosen for their professional ability and their positive, caring attitude and, of course, all of our caregivers are fully trained.

## OUR SERVICES INCLUDE:

- Home care and private care
- Pre- and Post- surgical care
- Respite care
- Nursing visits
- Foot care
- Help with bathing and dressing
- Companionship

## FREE ASSESSMENT FOR HOMECARE AND PRIVATE-DUTY NURSING

When you are considering home care or private-duty nursing for a member of your family, take advantage of our free assessment service. Our Nursing Supervisor will meet with you and your family to discuss your situation and draw up a customized care plan that meets your needs, your schedule and your budget. There is no obligation to engage us, but if you do, our Nursing Supervisor will ensure that the information obtained is used to find exactly the right person to care for your family member.



**ALTERNACARE** INC.

Alternacare is a member of the Canadian Home Care Association and the Canadian Palliative Care Association.

## PERSONAL CARE IN AN IMPERSONAL WORLD

We all want the best of care for our loved ones. With the continuing strain on public healthcare and our aging population, the public system is increasingly unable to provide the attention they deserve. By offering our clients valuable additional resources, Alternacare provides peace of mind while alleviating the pressure on the public system.

Retaining the most qualified personnel available by treating them fairly and with respect, and by providing them with professional development to enhance their skills and knowledge.

We have always placed the emphasis on the human element of health care. Our philosophy is one of professionalism, sensitivity and total commitment to every single client.

**Alternacare accepts the Veterans Affairs Canada Health Identification Card.**



We recognize that patient's needs don't stop at the end of the business day. You can reach an Alternacare representative 24 hours a day, 7 days a week.

**Call us to experience a new level of caring...**

### OTTAWA

275 Slater Street, Suite 500  
Ottawa, Ontario K1P 5H9

**Telephone (613) 237-8888**

After Office Hours  
(613) 866-0775

### MONTRÉAL

2100 Marlowe Avenue, Suite 449  
Montreal, Quebec H4A 3L5

**Telephone (514) 485-5050**

### QUEBEC

2875 boul. Laurier, Suite D1-575  
Quebec, Quebec G1V 2M2

**Telephone (418) 781-1732**



**We accept:**

[www.alternacare.ca](http://www.alternacare.ca)

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## PRIVATE HOME CARE SERVICES



**"We put the human element back into health care"**

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